

## Confidentiality

If you do give us your contact details or, provide identifiable information, we will usually keep your contact with us completely confidential.

However, in certain circumstances we may have to share information with another agency in order to protect you, or another person.

The person you speak to will be happy to discuss this in more detail. Whenever possible we will advise you before we share information with another agency.

## Other Support

### Wiltshire and Swindon Sexual Assault

**Referral Centre (SARC)** is a dedicated centre to support victims of rape and sexual assault. The SARC-trained professionals can provide immediate medical care and examination, support, counselling and onward referral.

Mon-Fri 9am-5pm, Sat 10am-4pm **01793 781916**  
Out of hours: **01793 781917**

### Horizon Victim and Witness Care Unit

provides support to victims and witnesses who are engaged with the police and criminal justice process.

**101 ext 61157**  
**horizon@wiltshire.pnn.police.uk**

**Victim Support** provides help and support for victims of other crimes across Wiltshire and Swindon.

**0808 281 0113**  
**wiltshire@victimsupport.org.uk**

# 01793 317482

## Wiltshire Domestic Abuse and Sexual Violence Services are provided by:



in partnership with:

GreenSquare Group  
Salisbury Women's Refuge

Services funded by:



Funded by



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If you would like to have any part of this leaflet explained, translated or in a different format, such as in larger print, please contact us to discuss your needs.

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## Contact Us

### Head Office

Tel: **01225 775276**  
Email: **helpdesk@splitz.org**

Splitz Support Service  
Oak House  
White Horse Business Park  
Trowbridge  
BA14 0XG

Charity no: 1064764

### ISVA Team

Tel: **01793 317 482**  
Email: **isva@splitz.org**

The Gables  
VPU  
Shrivenham Road  
South Marston  
Swindon  
SN3 4RB

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# Independent Sexual Violence Advisor (ISVA)

# THE PHOENIX PROJECT



Support services  
for adults and young people affected by  
Rape, Sexual Assault or Sexual Abuse.

# 01793 317482

## The Phoenix Project

The Phoenix project brings together services for victims of Domestic Abuse and Sexual Violence and their families, providing a full range of services with a single easy to use access point

## The ISVA Service

At the Wiltshire and Swindon ISVA service we understand the difficulties you may face in coming to terms with the after-effects of rape, sexual assault or sexual abuse. We can also support you through the criminal justice system if relevant.

You may be feeling:

- Numb
- Angry
- Terrified
- Confused
- Let down
- Depressed
- Worried

You may be experiencing:

- Nightmares
- Flashbacks
- Memory loss
- Mood swings

We are here to help you find your own way forward.

## What Support Can We Provide?

We aim to help the recovery of any male or female, of any age, who has experienced rape, sexual assault or sexual abuse at any point in their life.

Trained staff will give you information and help you explore the feelings you may have. They will provide details about other services and agencies, to help you decide and access the most appropriate support for your needs.

## What Are The Benefits Of An ISVA?

The ISVA is a trained specialist offering practical and emotional support to anyone who has experienced rape, sexual assault or sexual abuse.

If you are under 18 years of age the Young Persons ISVA can provide support to you.

Your ISVA can:

- give you advice and support to help you think through your options
- provide face to face or telephone support at crucial times, throughout the process
- work with you to make sure you are safe
- provide introductions to other specialist services you may need
- help with accessing counselling

Should you wish to report to the Police they can:

- give advice on criminal and civil remedies available to you
- support you through statement taking with the Police
- keep you up to date with your case
- support you whatever the outcome of your case
- attend court with you
- explain some of the legal jargon and processes

Call a single number:

**01793 317482**

Or raise a query at:

**ISVA@splitz.org**

Or by secure email at:

**ISVA@splitz.org.cjism.net**

Referrals can be made online at:

**<https://www.splitz.org/referral-forms/phoenix-referral-form.html>**

**01793 317482**

**ISVA@splitz.org**