

## What other support is available?

### Local Swindon Domestic Abuse Support Service

provides support for victims of Domestic Abuse in Swindon.

24 Hr Helpline 01793 610610  
office@swindonwomensaid.org

### The Wiltshire and Swindon Sexual Assault and Referral Centre (SARC)

is a dedicated centre to support victims of rape and sexual assault. The RASC-trained professionals can provide immediate medical care and examination, support, counselling and onward referral.

24 Hr Helpline 0808 168 0024

### Horizon Victim and Witness Care Unit

provides support to victims and witnesses who are engaged with the police and criminal justice process.

101 ext 61157  
horizon@wiltshire.pnn.police.uk

### Victim Support

provides help and support for victims of other crimes across Wiltshire and Swindon.

0808 281 0113  
wiltshire@victimsupport.org.uk

### National

National Domestic Abuse 24 hr Helpline	0808 2000 247
National Centre for Domestic Abuse (NCDV), free legal advice 24 hr helpline	0800 970 2070 www.ncdv.org.uk
Respect (concerned about your own violent behaviour)	0808 802 4040
GALOP (LGBT)	0800 999 5428 www.galop.org.uk

## Wiltshire Domestic Abuse and Sexual Violence Services are provided by:



in partnership with:

- GreenSquare Group
- Salisbury Women’s Refuge

Services funded by:



If you would like to have any part of this leaflet explained, translated or in a different format, such as in larger print, please contact us to discuss your needs.

### Contact Us

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# Wiltshire Domestic Abuse and Sexual Violence Support Service

## THE PHOENIX PROJECT



Supporting adults and children across Wiltshire.  
All our services are FREE.

Issued :: September 2020

## The Phoenix Project

The Phoenix project brings together services for victims of Domestic Abuse and Sexual Violence and their families, providing a full range of services with a single, easy to use access point.

- DA support is available to people across Wiltshire.
- SV support is available to people across Wiltshire and Swindon.

## How can the Phoenix Project help?

A team of specialist staff will support victims of DA and SV and their families. The service will support:

- Women, men and children of all ages
- All DA and SV victims irrespective of disability, ethnicity, sexuality or gender
- People who want to leave DA relationships or stay together safely
- People who want to work with the Police and courts and those who choose not to.

For DA, we also support people who want to change their harmful behaviour.

Safe accommodation is available across the County through a combination of shared accommodation (refuges) and self-contained accommodation, providing greater choice for victims with diverse needs.

## What will support look like?

### Victim focused support

Victims of DA or SV will be supported to stay safe and recover. The service will be tailored to individual needs. High risk DA victims will be allocated an IDVA (Independent DV Advisor) and victims of SV to an ISVA (Independent SV Advisor). Medium and standard risk victims will be supported by trained staff and volunteers.

### Support for children and young people

Children of all ages can be supported in the family, in partnership with the non-abusing parent or carer, alongside other professionals. The service will improve safety and promote recovery. Children and young people may be offered individual support. Child victims of SV will be allocated a CHISVA (Children & Young People's Independent SV Advisor).

### Support to change DA behaviour

Low and medium risk perpetrators (male and female aged 16+) can access 1-1 support to recognise and change their behaviour reducing the risk to their partner and/or family.

### Places of Safety

Safe accommodation will provide specialist support, including: risk management, family support and onward referral and resettlement.

## How can support be accessed?

### Single Point of Access

Any individual or agency that needs advice and/or support for themselves or someone else at risk of domestic abuse in Wiltshire or sexual violence in Wiltshire and Swindon can use a **single point of access** (spa).

Trained staff will help people decide and access the most appropriate support for their needs.

Email us at:

**[spa@splitz.org](mailto:spa@splitz.org)**

Or by secure email at:

**[spa@splitz.org.cjism.net](mailto:spa@splitz.org.cjism.net)**

Or call and leave a message on our single point of access number:

**01225 775276**

Referrals can be made online at:

**<https://www.splitz.org/referral-forms/phoenix-referral-form.html>**